

Student Welfare at Cork English College

At Cork English College, your safety, happiness, and well-being are very important to us. We want every student to feel welcome, respected, and supported while studying and living in Ireland.

If you ever have a problem — big or small — we are here to help.

Who to Talk To

- **Designated Student Liaison Officer: Niamh Linehan**
This is the person you can speak to about any personal, health, or welfare concern.
✉ Email: niamh@corkenglishcollege.ie
☎ Phone (24-hour emergency): 00 353 21 4551522
- **Designated Liaison Person (DLP): Micheline Bradley**
If you are under 18 or worried about someone's safety or wellbeing, you can talk to the DLP.
✉ Email: micheline@corkenglishcollege.ie

You can also speak to your **teacher** or **reception staff**— they will listen and help you find the right support.

Your Safety

- The College follows Irish law to make sure all students are safe.
- If you are under 18, extra care and supervision are provided.
- All staff working with students are Garda Vetted (background checked).
- We have clear rules for reporting any worries about safety or well-being.

Health and Well-being

- If you feel unwell or need medical help, any member of the team can help you find a doctor or healthcare service.
- If you ever feel stressed, homesick, or upset, you can speak to Niamh Linehan. Everything you say is confidential.
- We can also refer you to professional support if needed.

Accommodation

- All homestay and residence accommodation is checked regularly by the College.
- Hosts are given clear guidance on how to support students.
- If you are unhappy in your accommodation, talk to the Accommodations Team — we'll do our best to help.

- For emergencies, contact the College's **24-hour phone number**:

00 353 87 9102616

Equality and Respect

- Everyone at Cork English College should feel safe, accepted, and respected.
- Bullying, discrimination, or harassment are **not tolerated**.
- We celebrate different cultures, languages, and backgrounds.

Attendance and Conduct

- Regular attendance helps you learn and stay connected.
- If you miss class often, we'll check in with you to make sure you are okay.
- Please treat classmates, staff, and hosts with kindness and respect.

If You Have a Problem or Complaint

- You can talk to the Student Liaison Officer, CEC staff, or your teacher.
- We'll listen carefully and try to solve the issue quickly and fairly.
- Everything you say is treated with respect and privacy.

In an Emergency

- If you ever feel unsafe or need help urgently, you can:
 - Call **999 or 112** (Irish emergency numbers) for police, ambulance, or fire services.
 - Contact the College **24-hour emergency phone**: **00 353 87 9102516**